STRATEGIC PARTNERSHIP FOR HOTEL CLASSIFICATION IN EUROPE

17 MEMBERS & 8 OBSERVERS

- **Full Members:**
  Austria, Belgium, Czech Republic, Denmark, Estonia,
  Germany, Hungary, Latvia, Liechtenstein, Lithuania,
  Luxembourg, Malta, Netherlands, Slovenia, Sweden,
  Switzerland

- **Associated Member:**
  Greece

- **Observers:**
  Azerbaijan, France, Georgia, Ireland, Italy, Poland,
  Slovakia, Spain

ADVANTAGES

- High quality standards
- Objective – yes/no, with subjective elements
- Flexibility – “superior” in every category, upgrade with additional points
- Transparency for guests and hoteliers
- Information for consumers
- Quality control
- International trademark and branding for hotels
- Fair competition – comparison of price and performance
- Common IT-database
- A brand especially for smaller hotels in a market with 180 million inhabitants

FACTS & FIGURES

- Foundation in 2009
- Under the patronage of HOTREC - System bases on 21 HOTREC-principles
- More than 22,000 classified hotels within Hotelstars Union
- Successive implementation of common signs as of 2014
- 247 harmonized criteria (mandatory „M“ plus optional criteria)
- 1-5* (including Superior in every category)
- Revision of criteria every 5 to 6 years
- International trademark registration (HOTELSTARS.EU)
- Interface for official star ratings with data suppliers (e.g. HERE, GIATA) and OTAs (e.g. expedia)